

# WCB is making improvements to its financial system

The WCB is pleased to announce that as part of our business transformation efforts, its financial system is undergoing improvements, enabling it to better serve you, the customer.

Between Jan. 25 and Feb. 3, we will be switching over to the new system. This new system will be fully available in early February and the WCB looks forward to continuing to meet the needs of its customers.

During this improvement period, payment activities will be limited, but managed in a way that minimizes the impact to employers. For employers, service limitations during the improvement period will impact:

- new statement of account
- acknowledgement of receipt of premium payments
- account balances will not be viewable on the web portal

Other services, such as submitting an Employer's Payroll Statement (EPS) report, requesting clearances or making a payment, can still be performed during the improvement period.

## **For any employers looking for more information:**

Customer representatives are ready to respond to you. Should you have any questions, please call 306.787.4370, toll free 1.800.667.7590, option 2, weekdays from 8:00 a.m. to 4:47 p.m.