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The Saskatchewan Workers' Compensation Board (WCB) is the provincial agency that delivers workplace insurance to Saskatchewan employers and benefits to Saskatchewan workers when they are hurt at work.

STRATEGIC PLAN

2024-2026

2024 STRATEGIC INITIATIVES

IMPROVING CUSTOMER EXPERIENCE

1. Implement new core workers' compensation solution (connects to employer services and claims transformation):
 - From 2024 to 2026, we expect to fully implement a new platform solution to replace our current software systems in operations and employer services.
2. Employer services transformation:
 - Implement new risk-based compliance model.
 - Continue the implementation of the quality assurance framework.
 - Reduce premium defects.
3. Claims transformation:
 - Advance psychological injury improvements.
 - Reduce appeals.
 - Advance work disability prevention and mitigation project.
 - Develop and implement education and training for staff and customers.
4. Develop new partnership and relationship strategy.

IMPROVING ENABLING SYSTEMS

1. Financial, corporate services and actuarial systems:
 - Fully implement IFRS 9 and 17 (International Financial Reporting Standards).
2. Implementation of next phases for Oracle finance system:
 - Human resource and people systems.
 - Further develop and implement workforce plan.
 - Further develop and deploy enterprise training and development strategy and improvements.
 - Continue defining and developing the WCB's ideal culture.
 - Implement next phases of Oracle human capital management system.
3. Information technology:
 - Continue to evolve and improve cybersecurity measures and practices.

FOCUSING ON THE NEXT GENERATION OF PREVENTION

1. Advance 2023-2028 Fatalities and Serious Injury Strategy (FSIS) prevention:
 - Implement learning collaboratives to reduce fatalities and serious injuries.
 - Expand psychological health and safety community of practice model.
 - Targeted focus for the prevention of occupational disease.
2. Refresh WorkSafe Saskatchewan marketing campaign.

STRATEGIC PLAN TIMETABLE

1/1/2024

1/1/2025

1/1/2026

12/32/2026

- Customer experience transformation
- Enabling systems
- Next generation prevention
- Assumption / TBD



1/1/2024 4/1/2024 7/1/2024 10/1/2024 1/1/2025 4/1/2025 7/1/2025 10/1/2025 1/1/2026 4/1/2026 7/1/2026 10/1/2026 12/32/2026